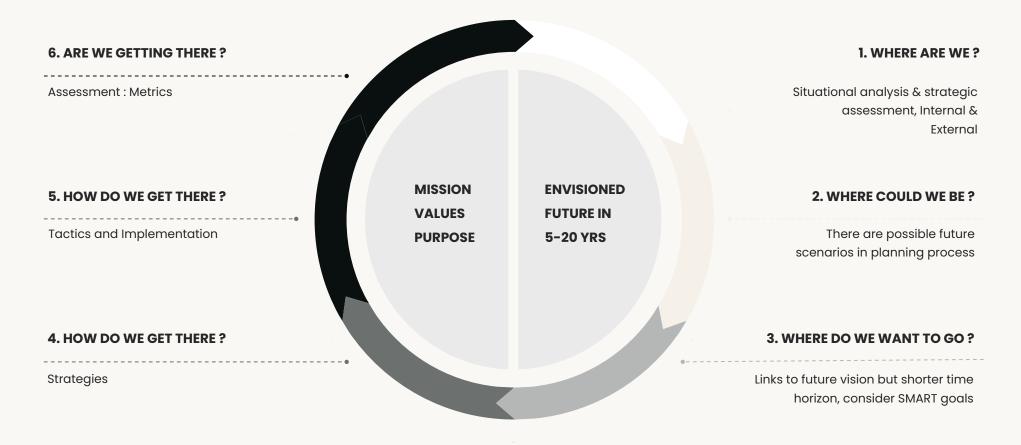
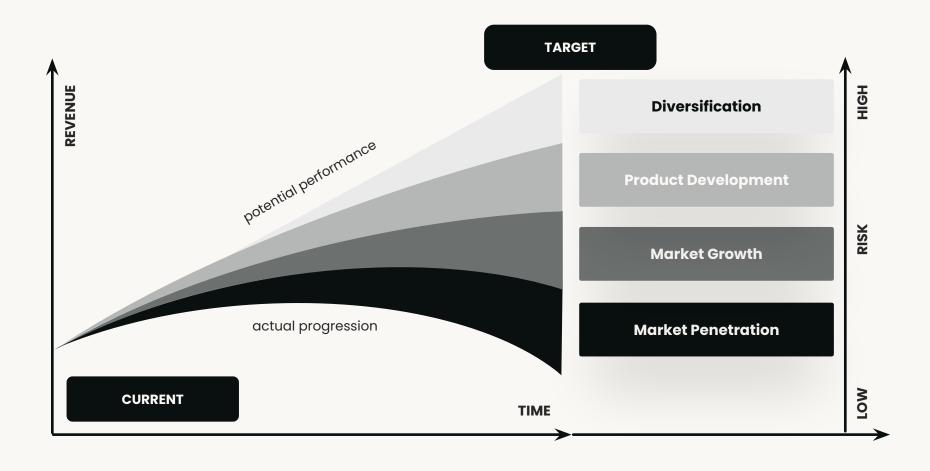
Strategic planning process

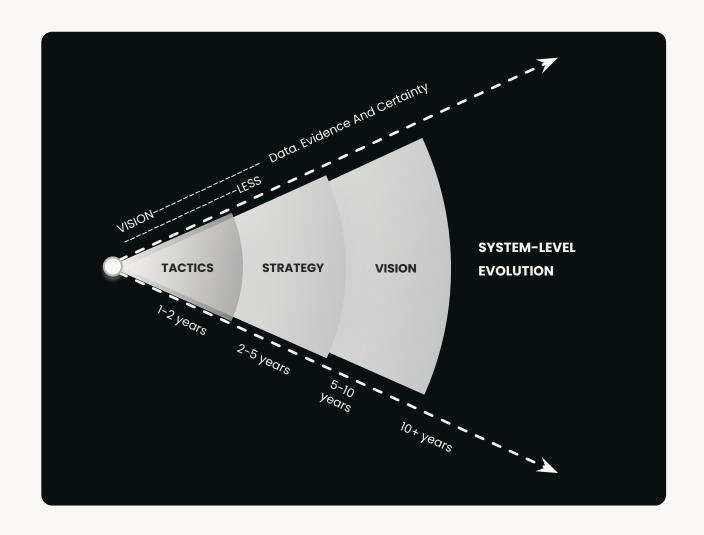


Strategic planning gap



A futurist's framework for strategic planning

Instead of arbitrarily assigning goals on a quarterly or yearly timeline, use a cone instead. First identify highly probable events for which there's already data or evidence, and then work outward. Each section of the cone is a strategic approach, and it encompasses the one before it until you reach major systems-level evolution at your company.



Four-phase guide to strategic planning



Strategic Issues: Identify strategic issues to address

Industry & Market Data: Identify market opportunities

Customer Insights: Assess current satisfaction

and future demand

and threats

Employee Input: Determine strength and weakness

SWOT: Synthesize the data into summary SWOT items



DEVELOP STRATEGY

Mission:

Values:

Visions:

looks like in 5 years

Identify your core beliefs

Create an image of what success

Competitive Advantages :

Establish the approach for how you

Develop a 3-year financial projection

Solidity your unique position

Org. Wide Strategies :

Long Term Objective: Develop a 3-year balance framework of 6 or less objective

Forecast:



BUILD



MANAGE **PERFORMANCE**

Rollout:

Communicate strategy to whole organization

Set Calendar:

Establish schedule for progress reviews

Leverage Tools:

Train team to use new planning tool

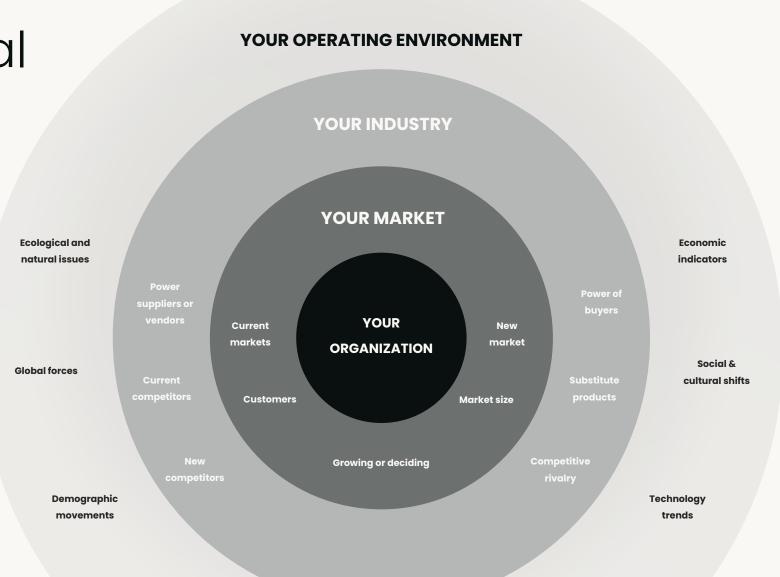
Adapt Quarterly:

Hold progress reviews & modify

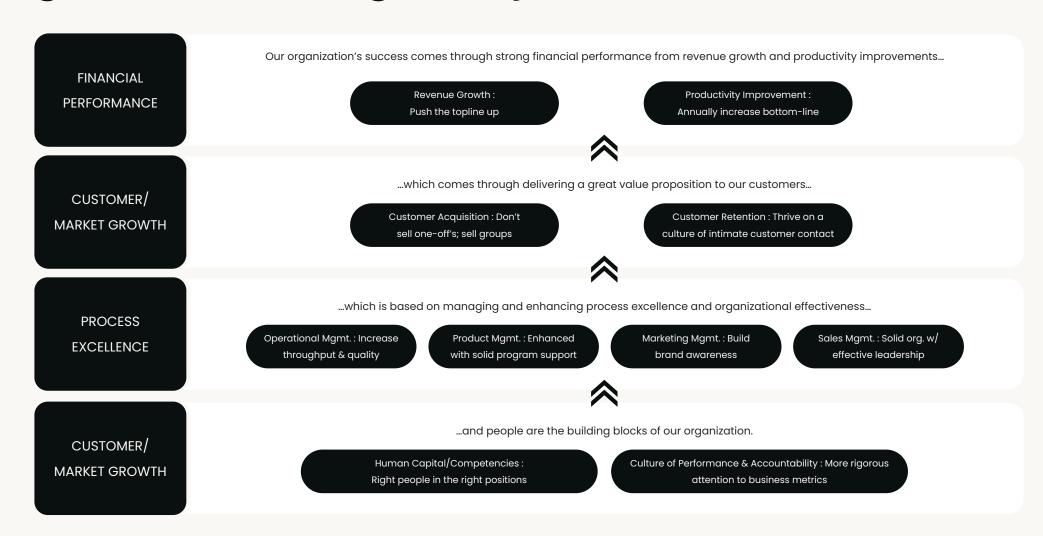
Update Annually:

Review end of year, plan next year

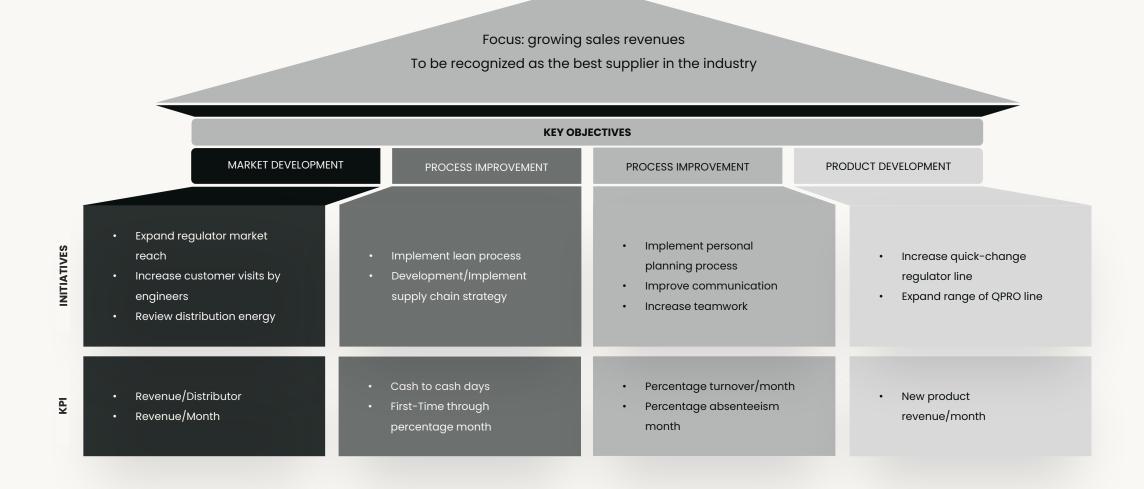
Environmental scan



Long-term strategic objectives



Strategic plan by development focus



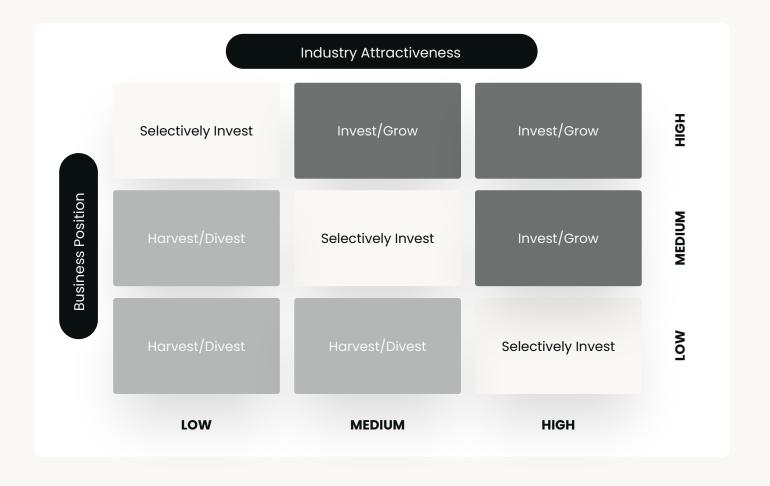
VRIO Analysis

VALUABLE?	RARE?	INMITABLE?	ORGANIZED AROUND?	
*	~	~	~	Competitive Disadvantage
✓	×	~	~	Competitive Equality/Party
~	~	8	~	Temporary Competitive Advantage
~	~	~	*	Unused Competitive Advantage
~	~	~	~	Long-term Competitive Advantage

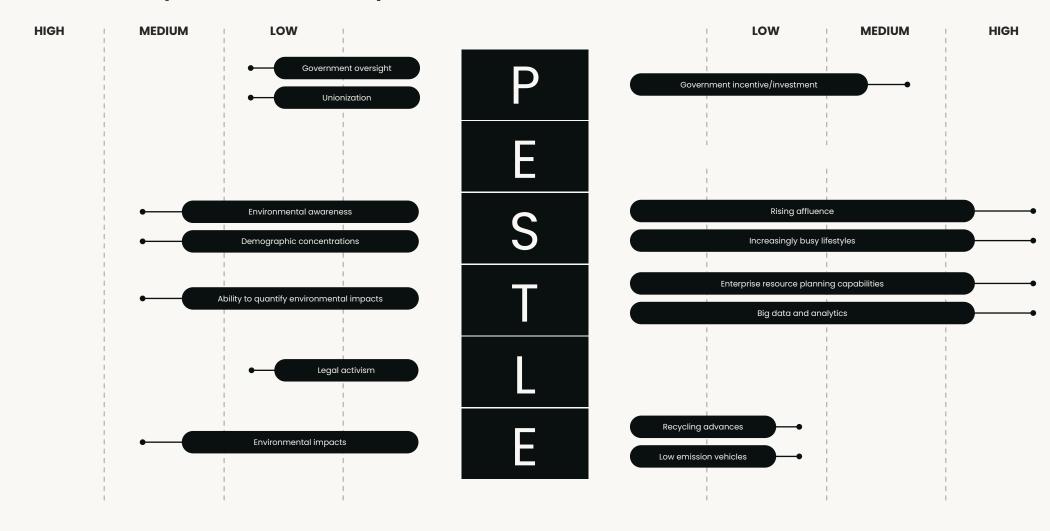
The GE/McKinsey matrix

The GE Matrix, developed by McKinsey, is similar to the BCG Matrix as a way to make strategic decisions about business units or products.

Each product, brand, service or potential product is mapped as a pie chart onto this industry attractiveness or business strength space. The diameter of each pie chart is proportional to the Volume or revenue accruing to each opportunity, and the solid slice of each pie represents the share of the market enjoyed by the planning company



Pestle impact map

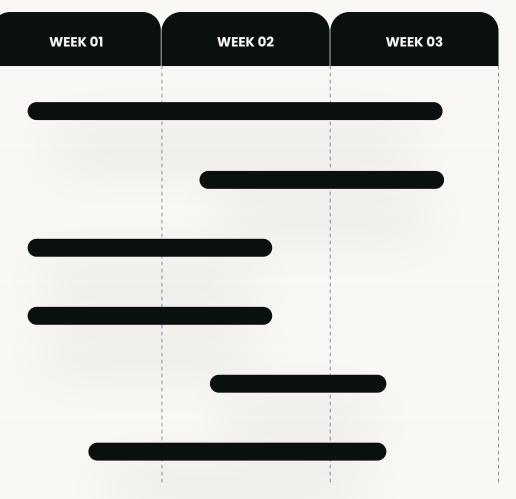


Strategic position action grid

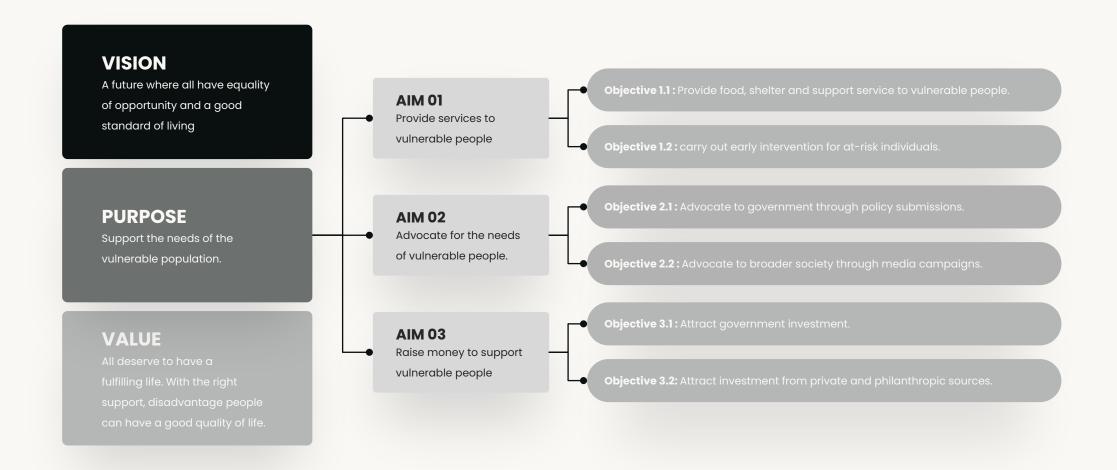
ACTION	WHO IS INVOLVED	TOOLS & TECHNIQUES	WEEK 01	WEEK 02	WEEK 03
Conduct a scan of macro and micro trends in your environment and industry (Environmental Scan)	Executive Team and Planning Team	Environmental scan worksheet			
Identify market and competitive opportunities and threats	Executive team and Planning Team	Web researchTrade showsIndustry reports			
Clarify target customers and your value proposition	Marketing Team, Sales Force and Customers	Customer survey/feedbackCustomer worksheet			
Gather and review staff and partner feedback to determine strengths and weaknesses	All Staff	Employee survey/feedback			
Synthesize into a SWOT, Solidify your competitive advantages based on your key strengths	Executive Team and Strategic Planning Leader	SWOT worksheetPositioning MapOpportunity Analysis			

Strategy development action grid

ACTION	WHO IS INVOLVED	TOOL & TECHNIQUES
Determine your primary business, business model and organizational purpose (mission)	Planning Team (all staff if doing a survey)	Executive interviews Qualitative strategic survey of select staff or all staff
ldentify your corporate values (values)	Planning Team (all staff if doing a survey)	Executive interviews Qualitative strategic survey of select staff or all staff
Create an image of what success would look like in 3-5 years (vision)	Planning Team (all staff if doing a survey)	Executive interviews Qualitative strategic survey of select staff or all staff
Solidify your competitive advantage based on your key strengths	Planning Team (all staff if doing a survey)	Executive interviews Qualitative strategic survey of select staff or all staff
Formulate organization-wide strategies that explain your base for competing	Planning Team (all staff if doing a survey)	Executive interviews Qualitative strategic survey of select staff or all staff
Agree on the strategic issues you need to address in the planning process	Planning Team	Executive interviews Qualitative strategic survey of select staff or all staff



Strategic planning map



Process map

STAGES	ASSEMBLE WORKING TEAM	UNDERSTAND CURRENT SITUATION	DEVELOP STRATEGY	BUILD THE PLAN	EXECUTE THE PLAN	REVIEW PERFORMANCE
Activities	Form a team to guide the development of strategy	 Identify strategic issues to address Identify market opportunities & threats Assess current satisfaction & future demand Determine strengths & weaknesses Synthesize the data into summary SWOT items 	 Determine your org. core purpose Identify your core beliefs Create an image of what success looks like Establish the approach for how you will succeed Identify long term objectives Develop a financial projection 	 Process the SWOT to set priorities Set short term SMART goals Select KPI's to track progress Cascade org. goals to departments Cascade dept. goal to individual 	priorities Set short term SMART goals Select KPI's to track Frogress Cascade org. goals to Lepartments Cascade dept. goal to Discover concrete tasks to implement the plan Assign responsibilities to tasks Execute the tasks	
Timeframes	1 Day 2 Weeks		1 Week	1 Week 1 Week		Ongoing
Budget Estimate	\$200.00	\$350.00	\$10,000 - \$100,00	\$50,00 - \$3,50,00	\$50,000 - \$3,50,000	\$30,000 per month

Planning calendar

Strategy Assessment Strategy Development Execution

	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT	ост	NOV	DEC
BOARD OF DIRECTORS/CEO	Approval of FY12 Plan		Q1 Quarterly Business review Corporate Level		Q2 Quarterly Business Review Corporate Level				Q3 Quarterly Business Review Corporate Level	Next Year Planning	Approval of FY13 Plan	Q4 Quarterly Business Review #4 Corporate Level, EOY Status Report
VP / EXECUTIVE LEADERSHIP			Q1 Quarterly Business Review Department Level		Q2 Quarterly Business Review Department Level	Exec Interviews Survey			Q3 Quarterly Business Review Department Level	retreat	Review/ Refine Draft FY13 Plan	Q4 Quarterly Business Review #4 Corporate Level, EOY Status Report
MANAGERS / ALL STAFFS	Check-in / Update Status of Goals v	Check-in / Update Status of Goals v	Check-in / Update Status of Goals v	Check-in / Update Status of Goals v	Check-in / Update Status of Goals v	Check-in / Update Status of Goals v All Staff Survey	Check-in / Update Status of Goals v	Check-in / Update Status of Goals v	Check-in / Update Status of Goals	Check-in / Update Status of Goals	Check-in / Update Status of Goals	Check-in / Update Status of Goals